

**ServiceOntario**

Office of the Registrar  
General

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**ServiceOntario**

Bureau du registraire général de  
l'état civil

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## Memorandum

To: Ontario Division Registrars

From: Sirad Mohamoud  
Deputy Registrar General

Date: October 15, 2024

Re: Stillbirth Package Application

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I am writing to notify you that the Ontario Government, through the Ministry of Public and Business Service Delivery and Procurement and ServiceOntario's Office of the Registrar General (ORG), is supporting grieving families of stillborn children by offering a new commemorative document of stillbirth and eliminating administrative fees for certified copies of stillbirth registrations.

Grieving parent(s) who experience a stillbirth in Ontario can apply using the new Stillbirth Package application.

Upon request through the Stillbirth Package application, parent(s) can receive up to four (4) optional free documents:

- \*NEW\* Commemorative document of stillbirth
- Certified copy of stillbirth registration
- Certified copy of stillbirth registration with medical information
- Search letter for stillbirth registration

These documents can be ordered together as a package or individually at no charge.

For privacy considerations, only a parent listed on the stillbirth registration are entitled and may apply for a commemorative document of stillbirth registration or certified copy of stillbirth registration (with or without medical information). If all parent(s) of the stillborn are deceased, a grandparent, sibling, aunt, or uncle to the child may apply in lieu. You can apply for the Stillbirth Package online or by mail.

Information about how to apply, and a supporting fact sheet that assists applicants with the process, is now available online at [Ontario.ca/StillbirthPackage](https://Ontario.ca/StillbirthPackage).

To assist the ORG in supporting families, please ensure all stillbirth registration documents are submitted upon registration with your municipality.

If you or your organization supports families who have experienced a loss, a downloadable Stillbirth Package postcard will be available for print or download to share with families. This postcard will be available in the coming weeks and can be found online at [Ontario.ca/StillbirthPackage](http://Ontario.ca/StillbirthPackage).

Additional supports are available to grieving families through the Pregnancy and Infant Loss (PAIL) Network. To receive peer support services, families can visit [pailnetwork.sunnybrook.ca](http://pailnetwork.sunnybrook.ca) or call 888-303-7245 for more information.

Should you have any questions or require clarification about the above, please do not hesitate to contact 1-800-461-2156 (toll-free) or 416-325-8305 (Toronto area).

Sincerely,

A handwritten signature in blue ink, appearing to read "Sirad M.", is placed over a light yellow rectangular background.

Sirad Mohamoud  
Director and Deputy Registrar General  
Vital Events Registry Services Branch